

**Being the “Lincoln Lawyer” - Law Practice Management on the
Road**

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Kenneth G. Raggio is a shareholder in Dallas' Raggio & Raggio, PLLC, founded in 1956 by his parents, Grier Raggio and the legendary Louise B. Raggio. He practices with his two brothers and others, including Jeff Raggio a third generation Raggio.

Certified specialist in family law, Raggio has been selected for years for inclusion in *Best Lawyers in America* and as a Texas Super Lawyer. He makes presentations to state and national CLE organizations, including Texas Advanced Family Law Course, the national conferences of the American Academy of Matrimonial Lawyers, the AICPA-AAML conference on divorce, and national CLE conferences held annually in Colorado.

As a member and representative of the Texas Family Law Foundation, Raggio has testified before House and Senate committees of the Texas Legislature. He also participates in review of bills affecting Family Law that are filed in a Legislative session.

NATIONAL ACTIVITIES

Chairman, American Bar Family Law Section, 1991-1992.

Officer, Council Member, or Committee Chair, ABA Family Law Section, 1976-1999.

Author, Tools of the Trade column, ABA Family Advocate Magazine, 1987-1993.

Listed in *Best Lawyers in America*, 2009, 2010, 2011, 2012, 2013 Editions.

Author and lecturer to national groups 1980-present (ABA, American Academy of Matrimonial Lawyers, American Institute of Certified Public Accountants AIPCA, state AAML chapters, Law Education Institute, The Matrimonial Strategist, the National CLE Conference, Matthew-Bender, and Bancroft-Whitney. Also to State Bars of Georgia and Oklahoma)

Producer and Moderator of the Ultimate Trial Notebook Seminar, ABA Family Law Section, Vail, September, 1991; Washington, 1992.

Fellow, American Academy of Matrimonial Lawyers.

Fellow, American Bar Foundation.

Author and lecturer to Australia Fifth Biennial National Family Law Conference.

Recipient, CiCi Simon Memorial Award, Children's Rights Council.

Advisor to American Law Institute's Principles of the Law of Family Dissolution Project, 1990-publication 2001, which is arguably the most sweeping proposal for family law reform attempted in the U.S. over the last quarter century.

Member, ABA Special Committee on Project 2000 from 1992-1999.

Moderator, National Conclave on Alimony, sponsored by the American Bar Association, Texas Bar Foundation, and other groups, Austin, Texas, 1987.

Featured or quoted in articles in The Washington Times, The Wall Street Journal, USA Today, The ABA Journal, CourtTV.com, and Canada's National Post.

TEXAS ACTIVITIES

Listed as one of *Texas Best Lawyers*.

Board Certified in Family Law, Texas Board of Legal Specialization.

Author and lecturer to State Bar of Texas Advanced Family Law Courses on subjects such as Computers, Evidence, Characterization, Tracing, Valuation, and Courtroom Presentations, 1980-2011.

Member, Texas Family Law Foundation, and volunteer lobbyist and bill reviewer.

Author of articles in the Texas Bar Journal and St. Marys Law Journal.

Author, teacher, and participant in numerous presentations on substantive law and also on computer utilization to several Bar Associations, SMU legal assistant classes, Texas Society of Certified Public Accountants, Law Seminars, Inc., etc.

Life Fellow, Texas Bar Foundation.

Past President of the Dallas Bar Family Law Section.

Past Chair of various Dallas Bar Association Committees 1977-present, Communications and Technology Committee, Media Relations Committee, Bar Activities Committee, and Media-Law Seminar.

Featured or quoted in articles or stories on WFAA-TV, KTVT-TV, KRLD radio, The Dallas Morning News, Park Cities News, among others.

Council Member, State Bar of Texas Computer Section, 1997-2000

Member, Texas Family Law Foundation

Life Fellow, Dallas Bar Foundation

Designated as a "Super Lawyer" by Texas Monthly Magazine 2003, 2004, 2005, 2006, 2007, 2008, 2009, 2010, 2011, and 2012.

OTHER VITAE

NB: This Ken Raggio is NOT the www.Kenraggio.com one who is a preacher and prognosticator of religious issues. My articles and prophesies are strictly legal related.

Manager in the Family Law specialty firm of Law Offices of RAGGIO & RAGGIO, P.L.L.C., founded in 1956, practicing with his two brothers, son Jeff Raggio, and other attorneys.

Licensed Master Plumber, Texas State Board of Plumbing Examiners, inactive. (hey, it was a summer job in college). Eagle Scout. USAF Reserve 1970-76.

BA, University of Texas, Austin.

JD, University of Texas, Austin.

Flyfisherman (sic) and Road Warrior.

Certified Mediator for Family Law Problems by the American Academy of Matrimonial Lawyers.

Texas Relays champion, 4x100m Relay, 1974. 2000, 2002, 2004, 2005, 2007 Texas State Seniors Champion, 400M; 2007, 2008 Texas State Seniors Champion, 800m 2010 Texas State Seniors Champion 1500m. 2004, 2006, 2008, 2010 Mississippi Seniors Champion 400m, 800m. 2003 National Senior Olympics silver medalist, 400m. 2005 National Senior Olympics gold medalist, 800M; silver medalist, 1500M; and bronze medalist, 400M; 2007 National Senior Olympics gold medalist, 800M; 2011 USA Track & Field Indoor Nationals, bronze medalist, 800M. Age group winner in local and national stair races, including Empire State Building (New York) and Willis (formerly Sears) Tower (Chicago).

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I. Premise

The premise of the Lincoln Lawyer is that the Lincoln Lawyer has a mobile office. The lawyer has no real home office. Many of the concepts have been explored in greater detail in other presentations both today and tomorrow. All of us may be aware of the movie the Lincoln Lawyer featured a criminal law practice where Matthew McConaughey portrayed Mickey Haller. There are significant differences between a family law practice in the criminal law practice that present challenges to becoming a Family Law Lincoln Lawyer.

II. The Challenges**A. Need for Face-to-Face Meetings**

While it is not unprecedented for an attorney to never meet the client in a family law case - especially a case where the client is out-of-state or a least far away from the practice area of the attorney - the standard is for a client to physically meet with an attorney so that each can decide whether the representation will go forward and on what terms. Observing whether a prospective client’s eyes dilate when they describe the latest transgression of their spouse may give one an important indicator as to the level of issues and difficulty in the case and whether I want to undertake representation of that client. Some of the technologies explained below will describe reasonable substitutes for face-to-face meetings that used to be held in the office.

B. Need for Paper in a “Paper-less Environment”

As other speakers including Ross Kodner have indicated, the achieving of a “paperless” office in a family law practice is illusory. “Paper-less” is the reality. We have our exhibits for trial; we have the courts rulings; we have discovery to process and serve; and many other paper-based procedures. The reality, however, is that we already operate with much less physical paper than we used to. The courts in certain counties do not possess a physical file anymore. Some of the solutions discussed will help us get to the desired

level of comfort of a paper-less office.

C. Confidentiality and Security

The movie shows us how Mickey Haller dealt with one specie of confidentiality. The confidentiality challenges to the Lincoln Lawyer are greater because there is no “home base” where the majority of client contact, and therefore confidential information, is imparted. Talking on the cell phone in the courthouse or at Starbucks is not exactly guaranteed to be private.

D. Security

Security of client materials, work product, and even physical devices are more of a challenge when there is not the physical office where everything is locked up daily. If one is a mobile lawyer with the entire case file on an iPad or laptop computer, think how the theft of that device would be catastrophic. Even Fortune 500 companies and government agencies have had notebook computers stolen that contained millions of account numbers or other sensitive data has been compromised due to the theft of a single computer. These entities expend lots of resources on data security. The greater the concentration of a practice to mobile devices means a greater risk of a compromise in security.

E. Information Storage and Retrieval

Thankfully there are many solutions for information storage and retrieval that are available to all of us to help streamline our practices and make us more efficient, and are not limited only to the Lincoln Lawyer. Huge computer hard drives, the ubiquitousness of PDF file format, cloud storage, e-mail, wireless technologies, and internet-based services have transformed the family lawyer’s manner of producing work product.

F. The Bar Requires Physical Address

The bar requires us to have a physical address for service under TRCP Rule 21a. We want to have a physical address, anyway, where our clients can send

our checks if they are still “old-school.” Even the Lincoln Lawyer had a physical address where he slept at night and that can be the physical address required by the bar.

G. Staff

Staffing, obviously, is very important to any lawyer. Whether support functions are distributed to working at home - like Mickey Haller’s assistant - or at an office needs to be addressed.

III. The Mobile Office

A. Where Do You Transact Your Business?

As shown in the movie clips, the Lincoln Lawyer fully practiced in the backseat of his Lincoln as he is being driven from courthouse to courthouse, either for trials or to meet with clients who are incarcerated. Hopefully in our family law cases, we are not traveling to the courthouse to meet with our jailed clients very often, and can choose the time and place of our meetings. The family law practice does need a physical office for initial client conferences, to prepare for hearings, to go through discovery to be produced or discovery that has been produced, for depositions, for preparation for trial, and for storage if nothing else. But it does not have to be grand or even a traditional office.

B. Technology Can Supplant Physical Space

Technology has allowed us partial or complete solutions to many issues that we face as family lawyers or strive to become paper-less. All of us have been to the courthouse where there’s been a case with boxes all over the court room, which is the old-school way of having access to information. The trend is towards having a computer set up with a printer in court so that needed documents can be produced on the spot. These can be similar efficiencies with physical space required in the office environment.

IV. The Paper Work

A. Family Law Demands That Some Paper Is Not Replaceable

In a case where a restraining order or other quick relief is requested, it may take hours, if not a day, for the filed pleading to be processed and to be ready for a judge’s signature on the TRO or other request for relief. Social studies and psychological evaluations are generally required to be physically filed in the court file, even if segregated from general view. In some cases, an inventory may be required to be filed. The Motion to Compel and discovery response documents when there is a discovery issue. Budgets. Documentary proof of net resources. Bank statements and tax returns. The summary spreadsheet calculating the net estate and proposed divisions of that estate.

All of these are documents that have traditionally been produced and possessed in traditional written form.

B. But Some Can Be Modernized

When moving to the discovery phase of a case, a lawyer’s best friend is a scanner, e-mail, and Adobe Acrobat Pro. A scanner allows any physical copies of documents to be scanned into electronic form. One can request, and usually receive, from a client’s record providers, electronic copies of documents already in PDF form. Adobe Acrobat Pro allows Bates-numbers to be placed on each page of a production so that they can be indexed, and marked for later and hopefully very quick retrieval.

All of these procedures can be replicated to a significant degree and in various aspects of the mobile office.

C. Retrieval

When we go to court with a paper file, we to retrieve the documents that are in hand in that file. We have our exhibits with the requisite number of copies of each premarked and ready to go to save ourselves and the court’s time. The larger the case, the harder it becomes to take hard copies of the entire file to court.

One can have a notebook computer loaded with the entire case file but then the issue becomes an issue of retrieval. Some may love to have all their documents into a database that can be keyword-searched; others organize the file with an Excel or word processor-based index that refers to the specific Bates stamp page or pages of a document. When the need for a particular document arises, a scan of the index identifies the document and then that particular document can be printed out.

D. Storage

The notebook computer mentioned in the previous paragraph may not only have all the documents, pleadings, notes, documents, and all other materials of a particular case, but may have similar materials for all of the lawyers’ case files. So storage of those materials is not an issue. The issue in many cases is the source documents – physical copies – from which the electronic records on the computer were generated as we all aware, lawyers are under the “discovery retention rule” after the end of a case unless such requirement is terminated by the final order of the court. In family law, the elimination of discovery retention has become the standard.

There is a requirement to retain the client’s “file” for either a statutory period or for the period set out in your contract with the client. It would be much easier if there is no or very little physical storage required.

V. Communications

The ability to communicate in the past several years demonstrates none of us could practice – or live – the way that we do without our cell phones and e-mail. Smart phones have become an almost complete extension of the wireless office and is used for calendaring, contacts, management, emails, texting, as well as for voice calls. E-mails have become a preferred method of communication and of transmittal of documents in a very short period of time although still of “approved” by the Rule of Procedure. We now have outreach to clients, potential clients and others through

our websites and through newsletters and other communications sent through services such as Constant Contact.

VI. Confidentiality

As shown in the movie clip, Mickey Haller has an easy way of dealing with one level of confidentiality. But the reality of confidentiality is much greater than that portrayed in the movie. Not only does the lawyer have to take steps to reasonably secure the physical portions of our client file, including those held on the lawyer’s computers, the lawyer must have diligent procedures covering the transmittal of such materials to the client or to third parties. We can assume by dropping a letter in the mail that it will arrive confidentially to the intended recipient; that’s the law. But we cannot assume the same protections in fact for e-mails or documents transmitted over the web.

VII. Security

A. Physical Security for Phones and Computers

The first level of physical security is possession of the computer or phone. The second level of security is to have access to contents on those machines password-protected. The third level of protection is to have the ability to remotely destroy the data on stolen devices using applications such as Find My iPad.

B. Storage of Documents and Data

There is a plethora of available options to be able to store anything in the Lincoln Lawyer’s (and family law attorney’s) practices. Some of the solutions are the traditional filing of the hard copy documents. Some are new such as the expansion of Cloud-based storage.

C. Cloud-Based Storage of Documents

This is a technology that is mostly grown up in the past few years. There are now services such as Dropbox that allow huge amounts of data to be kept by the provider in a location somewhere else other than in

your computer or your own computer server. Many of the confidentiality issues of such Cloud computing have been initially addressed by State Bars who have given de facto approval to posting confidential client material in Cloud storage solutions.

Dropbox allows you to upload and to download documents as you wish. Dropbox syncs documents that reside on the various machines linked to the Dropbox account. For instance, you can be in court, find that you have forgotten an important document or set of documents, and have your paralegal put it in to the Dropbox (or email it to you) and then you can produce the document as you need there on the spot (you can also find out the court’s fax number and have a document faxed to you, and depend on the court staff to bring it to you).

Email services like Gmail, Yahoo, and others are “Cloud-based,” as the content of the emails remains in Google’s or Yahoo’s servers.

Clearly Cloud storage has the provider’s protections from hacking but is still subject to attacking by hackers. But there is no real option. A burglar can break into your physical office, too, and take the documents,

VIII. The Solutions

A. Cloud Storage

The promise of Cloud-based is essentially unlimited storage. On the positive side, a lawyer can keep all of the case files in the cloud, with some full-time entity responsible for keeping it safe and backed up. The concept is really “server in the sky” where the cloud computing provider furnishes the use of a file server to the lawyer’s practice need.

B. Cloud-Based Software

Cloud-based software has the “brains” of the software on the remote Cloud server and only a front-end link on the lawyer’s device. Examples include the fact that many iPad apps are virtually worthless unless

they can connect to the Internet, where they go to the app providers website and which does the heavy computing. Examples include Wolfram’s Lawyers Professional Assistant, and most of the research applications such as Texas Legal Fast Case, and Law Box. Google’s CR48 “Chromebook” computer is based upon the premise that all the heavy computing will be done on Google servers; all that a user needs is connection to those servers to use it.

D. Wireless Mobile Office

The wireless mobile office and is more than just a cell phone. It is the connectivity of the iPad or the notebook computer with the Cloud data with the ability to wirelessly replicate and produce those documents at the local physical level.

IX. The Tools and Toys

As with all systems, there is a certain amount of hardware that must be deployed to make any particular system work. But the Lincoln lawyer has a lot more at his disposal now – tools that are well integrated and also have significant ease-of-use. The following list is suggestive of many part of the solution that will work for many Lincoln and family law lawyers.

A. Cell Phone

If you do not have a smartphone, get one. It has become indispensable. If possible, get one that can double as a WiFi hotspot. Certain phones now have this ability.

B. VoIP Phone - In Your Remote Office

The VoIP (voice over internet protocol) phone is a relatively new entry in into the possibilities for the Lincoln lawyer.

An VoIP phone plugs in to an Internet jack connection and then that phone is recognized just as is the phone was at the desk in the office from whence it came. Stated differently an IP phone is cloud telephone, and where the phone connects to the phone service

provider which sorts out exactly how to fulfill the communication the phone-user desires.

Example: let’s say that you’re in a two-lawyer three-staff office and have two extra phones, for a total of seven phones. All seven phones are connected by phone cables to a central box in the office (called a private branch exchange) and that box is connected by telephone wires to the phone company. An IP phone, by contrast, plugs into the internet jack (where the computer was plugged in) and then the phone connects to the lawyer’s internet switch, and the signal goes to the cable or phone company to the internet and then to the IP phone company. Voicemail, intercom and phone lines work just as if it is a regular ATT (or Samsung or Nortel) phone system.

If a lawyer wishes to work from home, but needs to be fully hooked up to the office, all the lawyer has to do is take the IP phone home, plug it into the Internet at the lawyer’s house, and, for all appearances and for most purposes, it is the same as sitting at the lawyer’s desk.

The IP phone opens up entirely new possibilities for remote “office-ing.”

C. Fax Solutions

The stand-alone fax machine will soon disappear from most offices. Many fax solutions now receive the transmitted fax and then convert it to a PDF, notify the recipient by e-mail and then deliver the fax as directed in response to the e-mail. Faxes may be sent out in a similar way, with the proof of service and with PDF documents stored for the proof of service.

D. iPads and Apps

Apple has sold hundreds of millions of iPads. There are hundreds of thousands of applications and there are hundreds of legal apps, or apps that are applicable to or useful in the lawyer’s practice. Other speakers will go more into detail of some of the use killer apps, but an iPad and apps (like TrialPad) are very likely to be an integral part of any family law attorneys mobile office.

E. Other Tablet Computers

Then there are the Android tablets. While they are later to the market than the iPads, don’t be surprised if Android devices overtake iPads within the next few years, just as sales of Android phones have surpassed the iPhones significantly in the last year (it’s the basic difference between an open architecture and highly regulated ecosystems that Apple insists upon using).

F. Windows Notebooks/Windows 8

A perceived problem with the Apple ecosystem is the rigid insistence of Cloud storage and adherence to certain protocols, and a narrow band of compatible equipment. Windows, however, allows the free use of USB drives, SD cards, accessory harddrives, and a large universe of peripherals helping to continue Windows as a viable and necessary tool. The Microsoft Office suite is ubiquitous and dominates the computer world. We need it now.

Windows 8 with its touchscreen capabilities added to full service Windows computers promises to be a strong competitor to the iPad, if for no other reason that so much of the business world is committed to the Windows software model. By the time of the second family law technology conference, we should have a pretty good idea of how much the Microsoft Surface tablet computer is making inroads into the iPad and other tablet market.

G. Printing: AirPrint, Google CloudPrint

If you have your documents in the Cloud, or even have them on the hard drive or memory of your iPad or notebook computer, at some point you’re going to need to print some of those documents. The holy grail here is to be able to print wirelessly from your iPad or computer to your printer.

There are two major protocols to do this: Apple’s AirPrint, and Google’s CloudPrint. These are the printer manufacturer’s protocols that work fine but are not as universal.

The printer market is booming. Just a couple years ago there were only a handful of AirPrint compatible printers. Now there has been huge market growth, and printers that cost less than \$100 that are both AirPrint or Google CloudPrint capable are common.

AirPrint means that you can print wirelessly from your iPad to that printer.

Google CloudPrint works a little differently. If the Google CloudPrint printer is connected to the Internet, anyone who has access rights to that printer can print from anywhere in the world.

H. Wireless Display - AppleTV for iPads

Sometimes in court and many times in settlement conferences or mediations, we need to display documents or calculations. Until recently, this would require looking into a small notebook screen – or even a smaller iPad screen – or having a gaggle of wires connected to a larger monitor or a big screen TV.

Now computers and iPad can seamlessly and wirelessly display content to big-screen TVs or projectors. This is by the use of AppleTV which is a simple converter box that is plugged into a big screen TV. It is easily found by an iPad and therefore the iPad will wirelessly display to the big screen.

I. Wireless Display – Intel WiDi for Notebooks

Intel WiDi – wireless display capability – is installed in all of Intel’s Icore third-generation mobile processors and most second-generation processors. Some big-screen TVs also now have WiDi built into them, such as certain LG and Samsung models.

WiDi allows wireless communication directly from the notebook computer to a big screen TV. I have been playing a DVD in the upstairs portion of my offices and it was being wirelessly displayed on the big screen downstairs in another part the office.

There is nothing wrong with wired connections

to display devices; it is simply more elegant in settlement conferences, mediations, and in court to not have all of the wires distracting from the actual presentation being made. As well as allowing the freedom to move around with our iPad.

J. Teleconference-Cisco WebEx, Skype

Telephone conferencing will become much more common as the cost is near zero. Skype is currently used by our clients in many of our long-distance child possession cases. Teleconferencing is now being used by us to combine the sight and sound the may give a totally different but truer impression of the transacting business than mere voice alone.

A demo of use of teleconferencing is as follows: the deposition of an expert is being taken in California. The deposition is being televised via teleconference and the televised images are transmitted to a rebuttal expert and lawyers in Texas. The transcript of the court reporter is streaming to all. The exhibits that are being shown to the witness are also being shown to the observers in Texas who can hear and see everything going on. Questions can be suggested via email or by an iPad app to the questioner by those participating remotely.

X. The Cloud

The importance of having data and services at your immediate use cannot be overemphasized.

A. Storage

We all use Cloud-based storage now - think Gmail or Yahoo e-mail. The big three Cloud repositories are Dropbox, Sugar Sync and Box. The Cloud saves the expense of real servers for storage.

B. Web-Based Case Management

Web-based case management includes Salesforce, RocketMatter, MyCase, HoudiniEsq, and Clio as the leaders. Each is far cheaper than Time Matters, Amicus or the other traditional computer-in-

your-office systems. The web-based systems seem to be more portable between competing vendors than the “hardwired” traditional practice managers.

Such Cloud-based systems are becoming more of the norm than the exception to the norm. Previously, the lawyer would buy multiuser license for, say eight TabsIII, as practice management software. There is the cost of the software, the training not to mention all the in-house computer server issues. And then, of course, there are always the continual updates required for a fee.

The Cloud-based office management’s leaders all have lower front-loaded cost - just a monthly fee per user to use the software. The software providers are full-time professionals doing tweaks in the software in response to needs of their user base. The functionality to price ratio for these cloud-based services is very good. Functions such as timekeeping, accounting, calendaring, document assembly, and e-mail, and other functions are easily integrated within a cloud management system. This eliminates one more obstacle for the Lincoln Lawyer.

There are law firms that are tightly integrated into Cloud-based web management. A demo of use is described by Lee Rosen of North Carolina as said in the Nov-Dec 2012 issue of *Law Practice* (ABA LPM):

“Our...transition [to Cloud storage and computing] went so smoothly that we moved everything else to the cloud as well. We once had eight servers lining the racks in our building. Now we have none. We moved our email and calendar, document assembly, phone system and accounting to the cloud, and its all working like a charm. Our costs are down, our systems are up, and we’re focusing on practicing law rather than on computer issues.

“Our typical users log in first thing in the morning, working from anywhere with an internet connection, and have full access to all of their client data, documents and tools for communication. Their mobile devices give the access to everything they need to serve their clients entirely from the cloud.”

C. Cloud/IP Phone System

The Cloud-based phone systems or IP phones have a flexibility unmatched by traditional phone services or even at some levels by cell phones. Yes, an IP phone has to be plugged in to the Internet. But once it’s plugged in a broadband internet connection anywhere, it can act as the office phone, the home phone, everything.

XI. Balance of Privacy, Practice, and Personal Life

All tools mentioned here and those described in the appendices, as well as in other speakers’ presentations, clearly demonstrate that you can be accessible 24/7 to your clients if that is your business model or choice. Others would say that these type of tools should be limited to regular hours: “we answer the phones only when the courts are open because that is the only time we can guarantee you that you can get the help you need.”

Each lawyer and law firm must choose where it wishes to place itself on the continuum of client accessibility and privacy.

XII. When truly out of the Office/ “Staycation”

A. Lawyer’s Creed Letter

The Lawyer’s Creed letter is the best initial protector of time out of office as it prevents unwanted hearings while out of town.

B. How to Handle the Mail/Faxes

Just because one is on vacation, or a “staycation” (where one is out of the office for a month or two), it is not reasonable to expect that life for others affected by the Lincoln Lawyer’s practice to just go into a holding pattern. In active cases, it is reasonable for discovery in written forms to go forward. If a sole practitioner without a staff were the Lincoln Lawyer, arrangements would have to be made for picking up the certified mail and faxes and mail, and backup for

emergencies and other unpleasanties that tend to put heartburn into a vacation.

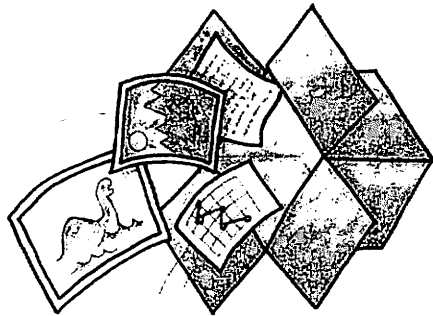
C. The Staycation Office

The Lincoln Lawyer could set up a staycation office: IP phone, the notebook, iPad and wireless printer that will scan to PDF's. Work a little and vacation a little for a long time.

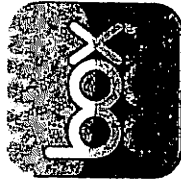
D. OR...

Or get to a place where there is no IP phone, no cell phone, no fax, no e-mail, no mail, no noise...

Virtual Servers



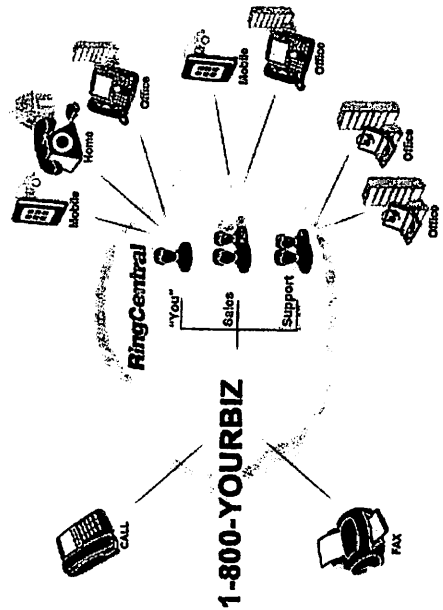
Dropbox



Web-Based Case Management



Cloud Phone Systems



RingCentral
YOUR PHONE SYSTEM, EVERYWHERE



mobility & me

Today's workforce is mobile. **Virtual Mobility**. Do's and Don'ts | 3 steps to Going Mobile | Contact Us

YOU DON'T ONLY WORK IN THE OFFICE SO WHY SHOULD YOUR PHONE?



- ✓ You stay connected everywhere
- ✓ You never miss an important call
- ✓ You manage your network from the palm of your hand
- ✓ You have a phone system that works the way you work

Disckid Mobility allows workers to stay connected anytime, anywhere, and able spend some of their working hours outside the office.

Workers may never miss an important call, can conduct work as needed outside the office and can even manage an entire network from their phone. Having powerful and flexible mobile communication is often essential in today's connected, global economy.

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Do's and Don'ts | 3 steps to Going Mobile | Contact Us

FINALLY, A FLEXIBLE PHONE SYSTEM THAT DOESN'T LIMIT YOU OR YOUR BUSINESS

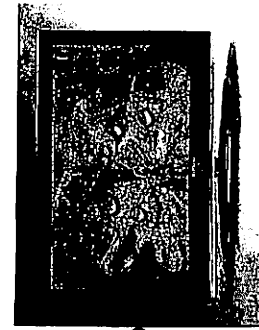
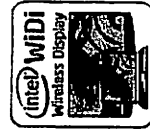
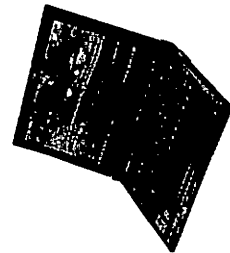


- ✓ Your phones can talk with your business
- ✓ You only have one network to maintain
- ✓ You can hook into your existing wired and wireless network
- ✓ You can stay connected if you have to leave your desk

There are numerous devices that allow businesses to leverage mobile technology for their workforce. In particular, the new Cisco SPA 525 G2 is the first IP desktop phone that incorporates both Wi-Fi and Bluetooth technology, which enables workers to communicate throughout a particular location. Through RingCentral's cloud phone system, workers can take an answer desk phone call from a range of 30 to 50 feet within an office.

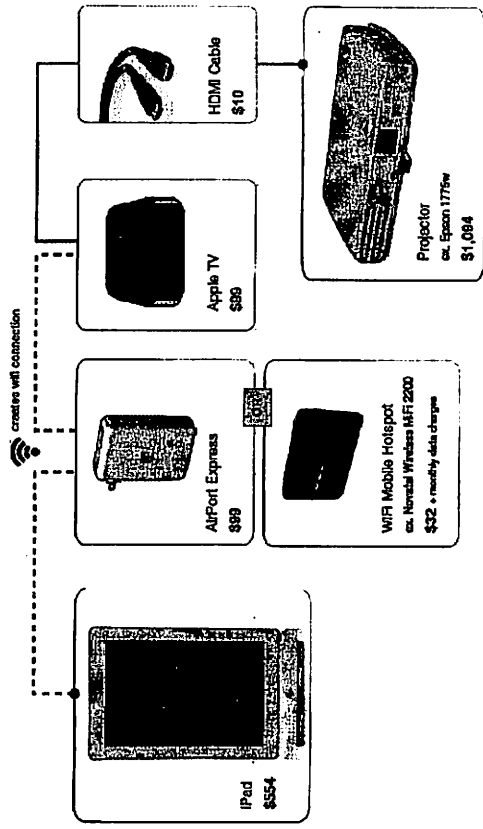
Another important feature is that workers on the phone and out of the office can use their mobile phone and transfer a call to their office phone. Plus, the SPA 525 G2 connects to a business network, enabling more freedom to talk and roam in an office building.

Intel WIDI



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Wireless iPad Projection



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